



Noah's Ark Animal Hospital

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Boarding at Noah's Ark Animal Hospital

Currently we offer boarding services only for clients of Noah's Ark Animal Hospital. If you need to leave town for a day or much longer, we'd be glad to watch your pet for you. Below discusses some important things to know to make your pet's stay a successful one:

1. All dogs must have current immunizations against Rabies, Distemper, Parvovirus, and Tracheobronchitis (kennel cough) and all cats must have current immunizations against Rabies, Feline Distemper, Rhinotracheitis, and Calici Virus. If proof of current immunizations is not furnished at the time of admission, **immediate booster** at owner's expense is **required** or admission will be denied.
2. All animals must have had a Fecal Examination for internal parasites within the last 12 months.
3. All dogs must have had a heartworm test within the past 12 months (24 months if on preventative continuously).
4. All animals must be free of external parasites (fleas & ticks) when admitted for boarding; or must be treated upon admission.
5. We strongly recommend all pets receive a bath on the day of dismissal to ensure the pet is clean and odor free. Your pet may have an odor if it did not have a dismissal bath. Kennel sanitation is the highest priority for us, but some pets still soil their cages and step or lay in the soiled area. It only takes a minute for this to happen.
6. All animals will be examined, temperature checked, and weighed on admission and on the day of dismissal.
7. Animals will be admitted & discharged **ONLY** during regular office hours. Discharge time is any time after 10 am until closing on any regular business day. We do not discharge after hours or on Sundays or holidays. Please understand that the discharge time is set for 10 am because we need the beginning of the morning to do daily rounds of all hospitalized and boarding animals and give any baths requested before discharge. (Our regular office hours are: Monday, Wednesday, Friday 8:00 am - 5:00 pm; Tuesday 8:00 am - 7:00 pm; Thursday 8:00 am - 6:00 pm; and Saturday 9:00 am - 11:00am.)
8. Any animal that requires veterinary attention will receive it at our discretion, and at the owner's expense. If an emergency should arise, we will perform any necessary measures to stabilize your pet and then will try to contact you at the emergency contact numbers provided. If we are unable to reach you, the doctor will perform the services he deems necessary to provide the best care for your pet.
9. Boarding fees cover the pet's accommodations, clean sheets as needed (maid service), daily feeding, watering and walking (dogs) and TLC (tender loving care). Animals requiring medication (e.g. pills, injections) will be charged appropriate fees (in addition to regular boarding fee) to cover the additional labor.
10. If your pet is on a special diet or you prefer to keep them on their regular diet while they are boarding, please bring enough food with them and feeding instructions. If no food is brought with them, they will be fed Hill's Science Diet.

11. Be aware that your pet's diet may have varied while away from home. They may have barked at other animals; or the temperature & humidity may have been slightly different from your home. This can create problems such as sore throats, tonsillitis, or diarrhea. We seek to prevent such problems, but you must understand that these problems do develop. Owners will be charged appropriate fees for all treatment and medication needed for reasons that are not directly under our control.

12. Boarding Rates: Cats ----- call for current rate
Dogs 30 pounds & less --- call for current rate
Dogs 31 to 60 pounds ---- call for current rate
Dogs 61 pounds & up ----- call for current rate
Medical Boarding fee ----- call for current rate

We charge for each calendar day your pet is here except for the day of discharge (regardless of the time of admission or discharge).

If your plans change for the day of discharge, please call our office so we can note your pet's chart immediately.

If you are later than expected on the day of discharge and our office is closed for the day, please do not call the emergency line. You can pick up your pet after 10 am the next business day.

If someone else will be picking up your pet at discharge, please let us know. We will not discharge an animal to anyone other than the owner without prior permission from the owner.

Payment for all boarding and services performed while boarding will be due at the time your pet is discharged. If someone else is picking up your pet, please be sure they have full payment with them.

Do not let your pet drink or eat excessively when they first get home. Some animals do not eat much when they are in a boarding situation and will tend to overeat when they arrive home. Overeating or excessive drinking often will cause the pet to vomit. Avoid this by offering reduced amounts of food and water at small intervals when your pet first arrives at home.

Some pets will have diarrhea after boarding brought on by the stress of being away from home. If this occurs with your pet, feed a mixture of boiled rice and boiled hamburger for a few meals. If the diarrhea is excessive, persists, or your pet acts abnormal in any other way (lethargy, etc.) please bring this to our attention immediately.

Please inform us if you are not happy with the way your pet is cared for. Your satisfaction and your pet's well-being are our primary concern. Every effort has been made to ensure your pet's safety and comfort. If upon your return, there is anything we could change or do better, please bring this to our attention. Thank you for entrusting your pet's care with us.